

DAIRY TRANSPORT ASSURANCE SCHEME

Scheme Standards: Version 14, May 2024 to March 2025 (as amended in February 2024)

Note: The DTAS Standards are now based on a modular format, whereby members are certified for those aspects of the scheme that they undertake, and their annual certificate will display those modules they have been audited against.

MODULES

A	GENERAL MANAGEMENT A1: Site Management A2: Incidents, complaints and contingency procedures A3: Traceability A4: Personal hygiene A5: HACCP A6: Personnel and training A7: Fleet management A8: Tanker hygiene and contamination A9: Tanker cleaning A10: Security and sealing A11: Use of lay-bys for emergencies	 This module relates to the overall running of the site and operation to ensure food safety, including traceability and food hygiene, including: The management and training of all staff, Ancillary Equipment and the integrity of the fleet CIP under the responsibility of a dairy Use of lay-bys for emergencies
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	SUB-DEPOTS, OUTBASED	This module relates to all outbased reload facilities and use of lay-bys.
В	RELOADS (OBR) AND USE OF	
	LAY-BYS	
	FARM COLLECTION AND	This module relates to all operational aspects of the farm collection operation, including sampling.
	ROADSIDE COLLECTION	
	C1: Heat Treatment Order	
	(HTO) procedures	
С	C2: Calibration	
	C3: Milk collection and	
	inspection	
	C4: Sampling and testing	
	C5: Roadside farm collection	
	RELOAD	This module relates to all operational aspects of the reload operation.
D	D1: Hygiene	
	D2: Testing	
E	MILK FRACTIONS	This module relates to the bulk transportation of milk fractions.
F	DEPOT ON-SITE CIP	This module relates to CIP owned, or leased, and managed by the haulier.
	TRACTION-ONLY HAULAGE	This module relates to all operational aspects of the traction-only operation
	G1: DTAS certification	
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This scheme aims to combine food safety legal requirements, and other appropriate legislation, with recognised industry good practice and specific customer requirements to provide confidence in the supply chain.

These standards set out minimum requirements hauliers must have in place to ensure food safety including food hygiene, traceability and some operational matters. Hauliers must achieve these when handling and transporting milk (including goats milk) and milk fractions (cream, skim, skim concentrate, whey and whey concentrate). The standards are applicable at depots, sub-depots and outbased reload sites.

Haulage operations must be conducted in accordance with this scheme at all times both within the UK and abroad.

Hauliers are assumed to be fully compliant with DVSA (Driver and Vehicle Standards Agency) for GB or DVA (Driver and Vehicle Agency) in Northern Ireland and health and safety requirements.

For a list of definitions as applied to this code of practice, see Appendix 1

The haulier must be able to demonstrate compliance with the standard and the requirements set out in the guidelines.

Procedures must be periodically reviewed to ensure that they incorporate site specific changes to traffic rules, safety procedures or any other aspects relevant to the functions listed above.

In completing assessments against these standard assessors must ensure that procedures are in place and are implemented by all relevant personnel.

An **R** in the text indicates areas where there is a need to keep a record. All records must comply with the general criteria detailed in Appendix 2.

A FS in the text indicates this relates to issues relating to Food Safety in conjunction with the annual HACCP review.

Key to highlighted questions:

Questions for Drivers



	MODULE A: GENERAL MANAGEMENT						
Section	Standard	Guidance	Assessor Guidance	Notes			
A1	SITE MANAGEMENT						
A1.1	General appearance of the depot must present a professional image.	Site must be generally clean and in good repair.	Generally tidy with absence of accumulated rubbish and scrap.				
			Yard surface must be in good repair and regularly cleaned with absence of:				
			Accumulated mud.Stagnant standing water.Weeds.				
			Buildings well maintained. Perimeter fence in good repair (if applicable).				
A1.2	Hauliers must be registered with the authorities required by	Legislation [(EC) 852/2004] requires individual sites to be registered if they are transporting materials which are	Documentation checks to demonstrate proof of registration and compliance.				
	the food hygiene regulations.	destined for food consumption. In GB this registration is with Local Authority Environmental Health or DARD in Northern Ireland.	Check that sub-depots are also registered.				
		It is also a requirement of the scheme that sub-depots have to be registered with the local authority.					

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A1.3	Subcontractors providing any milk haulier functions on behalf of the haulier for operations falling under the scope of this scheme must be scheme members.	Staff not directly employed by the haulier must be trained to carry out their role in compliance with the DTAS standards and records kept. Definitions: Definition of subcontractor: Subcontracting is where part of an operation has been assigned to a third- party haulier.	Documentation check and questioning managers. Look for evidence of the status of any subcontractors currently in use, typically a copy of the subcontractor's scheme certificate. Look for evidence of the training of staff not directly employed by the haulier (if applicable).	
		Definition of milk haulier: A haulier is defined as being responsible for any of the following in relation to raw milk and / or milk fractions:		
		Farm collection / loading of a tanker / transhipment between tankers / discharge into a delivery point / CIP of a tanker / management of aspects of the operation.		
A1.4	Self-audits must be carried out against this standard at least annually.	Self-audits must be undertaken by a competent person and timed in such a way as there will be one external audit (official DTAS audit) and one internal audit every twelve months, with these different audits being approximately six months apart, e.g. if the external audit is in December, then the internal audit should be in June.	The competent person should be questioned about the process for self- auditing and actions taken particularly with respect to training. Check for notes of the self-audit.	

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Such competency may be demonstrated	
by suitable auditing experience and/or	
participation in a DTAS training course,	
e.g. DTAS Awareness Course. Notes of	
self-audit to be retained.	
Ideally, the self-audit should be	
completed by someone who has taken,	
or intending to complete, the HACCP	
Awareness Course.	



Section	Standard	Guidance	Assessor Guidance	Notes			
A2	A2 INCIDENTS, COMPLAINTS AND CONTINGENCY PROCEDURES						
A2.1	Procedures must be in place setting out how drivers deal with incidents.	 Incidents that require documented procedures include: Any spillages from vehicles e.g. accidents, transhipments etc. Contamination of a water course Contamination of the milk and milk fractions. 	Documentation check (drivers' handbook or hauliers manuals and driver incidence reports) and questioning drivers to check compliance with guidance.				
A2.2	Records must be kept of incidents and complaints and how they are dealt with.	 The record must cover the nature of the incident and the manner in which it was dealt with. The procedure must include systems for: The prompt recording and investigation of complaints. The prompt feedback to the complainant with findings. Recording of the internal actions undertaken to prevent recurrence at the root cause. For information: Concerns regarding Red Tractor compliance on farms can be reported directly via Safecall: https://www.safecall.co.uk/en/clients/r ed-tractor/ 	 Documentation check and questioning managers and drivers of how records of incidents are kept. Complaints and incidents procedures must be documented and inspected to ensure all the items covered in the guidance are included. Identify who is responsible for the management of complaints and incidents to ensure that they are effectively investigated, actioned and resolved. Check examples of: Driver incidence report forms. Reports on investigations into incidents. Corrective actions identified and recorded. 				

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A2.3	Procedures must be in place for setting out the correct actions in the event of being approached by enforcement authorities.	 Procedures must be documented and all personnel made aware of them. Enforcement authorities would include: Environmental Health. Environment Agency. Trading Standards Officers. Police. DVSA (Driver and Vehicle Standards Agency) for GB or DVA (Driver and Vehicle Agency) in Northern Ireland. 	Documentation check (drivers' handbook) and questioning all personnel.
A2.4	Load rejection procedures must be in place.	Specific procedures for quarantining the load will depend on the nature of the rejection but in all instances the driver must contact the depot for instructions to address both on-farm collection and delivery points. Written ABP policy must include traceability of the vehicle to ensure full CIP before being used again to transport milk or milk fractions. If required to transport ABP, proof of registration with Defra (or equivalent body in devolved administrations) as a waste carrier must be demonstrated.	 Documentation check (hauliers/drivers manual(s)) and questioning drivers and managers including: Examples of recent rejected loads. In case of animal by-products examples of transfer notes and method of disposal. Method of labelling tanker, e.g.; seals and warning boards/signs. Examples could be a red plastic seal (stating "Rejected", "Rejected ABP" or "ABP") or a Suzie lock applied to the rejected trailer. Method of quarantine if appropriate. Check CIP details following a recent ABP load: Ex farm route summary. CIP log. Check Manager / Supervisor knowledge of ABP traceability protocol.

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A2.5	Procedures for notifiable disease outbreaks must be in place.	Hauliers must implement customer procedures covering notifiable diseases for farm animals, such as FMD and Avian influenza outbreaks. At minimum customer procedures will include the requirements of the Great Britain COP for hauliers, processors and buyers of milk' and the Avian Flu requirements 2006. Hauliers must be able to demonstrate that all relevant staff, including drivers, can rapidly be made familiar with the operation of these codes.	 Documentation check: Accessibility of relevant CoPs. Driver guidelines. Evidence in driver training. Discussion with managers to check awareness: Location of CoPs. Training records. Evidence of ability to obtain filters and disinfectant supplies in event of an outbreak. How drivers are made aware. Bio-security controls procedures: Provision of personal protective clothing, backpacks and suitable disinfectant for drivers and vehicles. Obtaining necessary licences.
A2.6	There must be a documented contingency procedure to cover emergencies to which all staff must have access and are familiar with its contents.	 The procedure must document: Brief details of likely emergencies and key contacts. Emergency services. Local doctor. Environment Agencies. Electricity, gas and water suppliers. Fuel supply. Internal company contacts. 	Documentation check and questioning staff. Ask for evidence of all documents being readily available and complete as per list. Ask members of staff what they would do in an emergency and where they would find details of all phone numbers and actions required in an emergency.

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		• HSE.	
		• Complete producer details from all farms collected.	
		 Route details including specific farm requirements. 	
		 Basic site map must clearly show as a minimum: 	
		 position of water supplies and mains, fire hoses/extinguishers, fuel stores and combustible materials, electricity mains and meter, water drainage and water courses and colour coded drains. 	
A2.7	There must be documented business continuity procedures to counter disruption to haulage operations.	 Procedures must cover a) Weather Events Heavy snow. Prolonged cold weather. Floods. b) Industrial Action c) IT failure d) Fire e) Disruption of fuel supply. 	 For all events examples may be: Pre-emptive collection plans, e.g.; shifting night collection today, emergency routes, driver availability, communication systems, alternative access routes.



For snow, ice and cold weather additional measures may be: • Availability of salt and grit.
 Contingency to prevent: freezing of CIP water supply Freezing of vehicle pipe work and valves Local knowledge of expected weather conditions and gritting by highways agency vehicle suitability and availability For flooding examples may be:
 List of routes potentially at risk.



Section	Standard	Guidance	Assessor Guidance	Notes
A3 ⁻	TRACEABILITY			
A3.1	Procedures must be in place to ensure comprehensive traceability for all loads. R FS	 Records must include: The description of the product. Date and time of the collection. Volume or quantity. Names and addresses of 'Consignor' and 'Consignee'. Name and address of the food business operator to whom the food is being sent. Reference enabling the lot, batch or consignment, as appropriate, to be identified. Data relevant to customer specifications for the type of milk or milk fraction being delivered e.g. geographical region; specialist; farm assured status; cream grade etc. D600/BCT55 should include confirmation of Red Tractor assurance status if applicable. For clarity, this does not apply to ex-silo milk from a dairy processing site. 	Questioning managers and drivers; documentation check including tracing a load. Check random sample of recent reload deliveries & trace loads against guidance. If no reload deliveries, then check ex-farm route summaries. Questioning of management: an example may be if the measurement system on the ex-farm tankers breaks down and cannot print a route summary; determine what the procedures for are providing traceability for that load. Check download tickets or electronic equivalent and select one downloaded route for presence of: Producer I.D. (name and no.) Collection time. Collection temperature. Volumes collected. Milk type being RT followed by any other individual company required information. The haulier must maintain an index of any abbreviations used. Question managers on treatment of exceptions.	



A3.2	All barrels must be uniquely numbered and clearly identifiable and an up-to-date fleet inventory maintained.	 Farm collection data must be transferred to the relevant customer within the agreed time period and in the format requested by the customer. Checks must be in place to verify that this is achieved. The customer may have additional requirements for certain specific operations. The haulier must also have procedures for dealing with breakdowns in traceability. This inventory must include vehicles and trailers: Owned, hired or leased, Used for work not covered by the Code of Practice (to ensure that they do not carry milk and milk fractions). The inventory must detail the unique I.D 	Documentation check verified against vehicles. System must be checked against vehicles on site or vehicles in current use. This could be checked by accessing route summaries and delivery paperwork.	



Section	Standard	Guidance	Assessor Guidance	Notes
A4	PERSONAL HYGIENE			
A4.1	Personal hygiene policies and procedures must be in place. FS	 Policies should include: Smoking policy, including 'E' smoking. Personal hygiene policy Jewellery policy 	Check for evidence of policies. Observing and questioning of staff.	
A4.2	Facilities must be provided for staff and visitors on site. FS	 Facilities should include: Hot water and soap (unscented and non-carbolic) for hand washing Hand drying facilities. Appropriate toilet facilities. Designated smoking areas if permitted. 	Check facilities are in place, suitable and functional. Relevant signage. (e.g. no smoking, wash hands). Smoking areas suitably located with areas for cigarette butts.	
A4.3	Procedures must be in place to ensure the site meets statutory hygiene requirements. FS	 Procedures should include: Pest control Cleaning schedules Spillages Suitability of cleaning chemicals 	 Check for contract with pest control company or evidence of an internal policy. Look for: Evidence of rodent activity. Bait stations. Regular reports from contractor. Look for equipment to deal with spillages: Appropriately signed / labelled spill kits (preferably of a dis-similar colour to other bins provided on site). Question staff on procedures. 	



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A4.4	Procedures must be in	Procedures should include:	Inspect policy and procedures.	
	place to Health screen			
	and manage all new and	 Medical history questionnaire 	Inspect documents to support compliance.	
	employed staff and non-	for new employees (not pre-		
	directly employed staff in	employment).	Procedure could be part of a broader company	
	contact with the food	 Disclose any illnesses/sickness 	employee health policy.	
	product.	•	employee nearth policy.	
	product.	while at work or on return to		
		work		
	These policies and	 Disclose any illnesses/sickness 		
	procedures must include	on return from abroad		
	what actions to take	• Where an employee has		
	where employees are	disclosed any illness/sickness		
	deemed a risk and/or	on a return to work interview a		
	have travelled outside of	suitable site procedure is to be		
	the EU or North America	followed. This should be in line		
	and have suffered from	with the FSA 'Food Handlers:		
	sickness, diarrhoea or			
	stomach disorders whilst	Fitness to Work' procedure.		
	abroad or since their	Policy should include:		
	return.			
		 Categorising risk of 		
	FS	illness/sickness to food product		
		• Avoiding contact with food		
		product where heat treatment		
		is not expected.		
		•		
		Avoid contact with food		
		product where processed		
		product is transported.		



Section	Standard	Guidance	Assessor Guidance	Notes
A5	НАССР			
A5.1	The haulier must have a documented HACCP in place that fully covers all aspects of milk collection and delivery. FS	The plan may be either the Dairy UK HACCP (providing it is relevant) or a plan generated by the haulier. The coverage of the plan must include raw milk collection from farm bulk tanks to final delivery into a processing site, including disposal to an outlet that meets the requirements of the animal by-products regulations if the milk is rejected. If the haulier is using the Dairy UK HACCP, they must be able to demonstrate that it is relevant to their operation.	 Check documented HACCP: Access to up-to-date copy of their HACCP The HACCP must record the parties that approved the plan. This must include milk buyers and haulier representatives. Question managers to ensure: Awareness of the requirements of the HACCP. Understanding of how those requirements translate into depot procedures. 	
A5.2	The HACCP must be reviewed at least annually. The person responsible for undertaking the annual HACCP Review must have taken, and completed, the HACCP Awareness Course (unless already holding level 2/3 HACCP or above).	The HACCP must be reviewed whenever there is a change in the process that might have a material effect on the outcome of the HACCP plan. The HACCP must be reviewed whenever a new risk to product quality has been identified, through scientific or technical developments. At a minimum the HACCP must be reviewed annually. If the haulier is using the Dairy UK HACCP this will be demonstrated by records indicating	 Questioning managers: To see whether any change in process have occurred How new risks are identified/alerted and the procedure for updating the plan Documentation check to ensure: Identified changes have been incorporated into the HACCP. Check date of last review of the HACCP Evidence of persons involved in the HACCP review. 	



communication between the Dairy UK HACCP team and the haulage operator	
i.e. meeting notes, email or formal letter.	

Section	Standard	Guidance	Assessor Guidance	Notes
A6	PERSONNEL AND TRAIN	ling		
A6.1	Managers and supervisors must have access to Dairy UK 'Industry Guide to Good Hygiene Practice: Milk and Dairy Products' and understanding of key principles.	Access may be hard copy or electronic.	Questions must be pitched at the level of operational responsibility. Demonstration of how documents are accessed.	
A6.2	Drivers must be aware of their legal responsibilities for food safety applicable to their job FS	Question drivers regarding their personal responsibility for food safety, and how and why the procedures affect food hygiene and safety, e.g. Importance of effective CIP at least once every 24 hours Tanker security Milk inspection Personal hygiene Farm collection procedures Re-load procedures	Questions must be relevant to drivers' area of activity: ex-farm versus re-load.	



	Check drivers' documented haulier	handbook procedures.	and	
	It would be advisabl hygiene to be includ		•	



-	CES			
A6.3	All personnel, (including non-directly employed) must be trained in all	Check training records for all relevant roles on site and question personnel/ drivers.	Relevant personnel include managers, supervisors and drivers.	
	areas applicable to their role.	Training must ensure that, where language is a barrier, employees are trained	Skills matrix for roles should be available.	
	R	effectively.	Training records must be available for inspection.	
	FS	Training must include the following as a minimum:	This must include records of any remedial training undertaken where deficiencies have	
		 An understanding of the purpose of DTAS standards. 	been identified through skills and personal development reviews.	
		 Personal hygiene requirements and hygiene / food safety legislation Spillage procedure. 	The assessor must inspect such records, question personnel about their key tasks to establish good understanding.	
		 All areas applicable to their role as per the drivers' handbook and / or documented haulier procedures. 	Make observations of competence of personnel throughout the site visit.	
		 On-site milk testing operations and procedures. 		
		 Customer specifications that cover unusual circumstances and/or abnormalities. 		
A6.4	Training needs must be regularly reviewed, and training provided as necessary.	The training received by individual personnel must be reviewed at least annually and the results of the review acted upon.	Documentation check.	
	R FS	Seek evidence of at least annual review of training through observation of training records and questioning personnel responsible for the training of others e.g. managers and supervisors.	Annual review is taken to mean within 12 months of the preceding event.	



	FLEET AND EQUIPMENT				
Section	Standard	Guidance	Assessor Guidance	Notes	
A7	FLEET MANAGEMENT				
A7.1	Procedures must be in place to check that all milk tankers are in good repair and that there are no defects that affect product quality.	 Procedures must be in place for. Reporting of defects Recording of rectification of defects Withdrawal of vehicles from service. 	 Visual inspection of tankers: To look for damage to the tank and ancillary components (back box, pipe work) etc. that might affect product quality. 		
A7.2	Procedures must be in place to check that tanker exteriors are clean prior to leaving the depot at the start of the driver's shift.	Procedures must be in place forRecording of external cleaning.	Vehicle checks and discuss cleaning regime with manager to check whether the fleet overall gives a professional image of the haulier. Severe weather events (heavy rain, snow) may be taken into account when seeking to achieve this standard.		
A7.3	All tankers must be marked to show that they are to be used 'For Foodstuffs Only'. FS	Marking must be clear, visible and indelible and comply with any other appropriate legislation.	Vehicle inspection. When the food stuff already loaded changes to animal by-product the status of the actual vessel (the tanker) is unchanged, it is still for Foodstuffs. Consequently, the label should not be removed or covered.		



Section	Standard	Guidance	Assessor Guidance	Notes
A8 T	ANKER HYGIENE AND C	ONTAMINATION		
A8.1	All barrels (vessels/tanks) manufactured since October 2011 (with the exception of general- purpose food grade tankers) and used to transport milk must comply with the requirements of the Dairy UK tanker specification.	Customers may require that vehicles are built to a higher specification to that laid down in the Dairy UK tanker specification. It is accepted that the Dairy UK specification will be a minimum requirement. It will be acceptable for the haulier to have confirmation from their customer that these minimum requirements have been met or improved.	All hauliers must have a hard or electronic copy of the Dairy UK tanker specification. Check fleet list for recently received new barrels and check vehicle file to ensure that checks have been made on receipt for compliance.	
A8.2	 Procedures must be in place to ensure tankers are not used for any purpose other than: The transportation of milk or milk fractions, or: The transportation of potable water or food grade liquids that will not contaminate or affect the quality of the milk or milk fractions or leave residual odours. 	Where food grade liquids other than milk are carried procedures must be in place to prevent contamination, including tainting.	Questioning managers about implementation of procedures. Check list of products hauled by the depot. The depot must have a list of approved products and records of any other products carried. Records must be crossed checked. Potable water or water sourced from the mains, or borehole or spring water tested and proven to be potable. The potability of water is defined in Council Directive 98/83/EC. The water must be analysed in a UKAS accredited laboratory.	



A8.3	Second hand or hire tankers must be food grade tankers and supplied with a written confirmation or warranty from the supplier that the tank has been used to carry food only. The history for last three loads must be provided.	previous loads must be available for audit. Where tankers are new a letter of confirmation must be obtained from the	 Documentation check and questioning managers. Check for evidence of: Such tankers in the fleet. Previous loads. Cross checks against the approved list. CIP and internal inspection before the vehicle enter service. 	
A8.4	Procedures must be in place to ensure that where tankers are used for specialist milks the tanker and equipment must be cleaned internally prior to collection unless the previous collection was of the same milk type.		Documentation check. Check CIP detail on route summary for a specialist milk load to ensure no non-specialist milk was carried. Check vehicle running sheets to ensure that no non-specialist milk has been collected between CIP and the start of the specialist milk route.	
A8.5	Procedures must be in place to ensure that tankers and equipment must be appropriately cleaned internally after transporting food grade liquids and before transporting milk and milk fractions.	specific and by risk assessment.	 Check documented procedures for CIP requirements for each food product carried and that it is clearly displayed in the area near the CIP. Question drivers or relevant staff on their knowledge of these procedures Inspect records to ensure appropriate cleaning procedures are implemented. 	



A8.6	Procedures must be in	Cleaning and internal inspection records	Complete an audit trail for the last vehicle added	
	place to ensure that, prior	must be available for audit.	to the fleet.	
	to use, any tanker added to			
	the fleet is inspected and is	General Purpose Food Grade tankers		
	<u>C</u> IP'd	would be exempt providing the haulier		
	R	could prove to the assessor an adequate		
	FS	method of cleaning – including record of		
		swabbing results.		
A8.7	Hose ends must always be	This includes both vehicles in use and	Visual inspection vehicles on site. Check with	
	appropriately capped	hoses held in stores. Hoses held in stores	drivers and depot staff.	
	when not in use.	must not be stored on the floor.		
	FS			



Section	Standard	Guidance	Assessor Guidance	Notes
A9 T	TANKER CLEANING			
A9.1	Procedures must be in place to ensure tankers and ancillary equipment are cleaned no more than 24 hours prior to collection/loading.	Cleaning includes internal cleaning and cleaning of all ancillary equipment that comes into contact with the milk or milk fraction. Such cleaning must be appropriate to the tanker at that specific time. For an ex-farm collection vehicle 24 hours will be determined from the time of collection at the first farm on the route. Ex farm collection vessels may be used for several loads between CIP's as long as the 24hr rule is not exceeded on collection of the first farm of the route. Tankers will normally be cleaned once in a 24-hour period. If the tanker has been out of service for more than 24 hours from the last CIP, then the tanker should be re - disinfected. Subject to contractual arrangements, this could be extended to 48 hours if the tanker has been sealed and the seals have not been broken. The requirement to clean tankers once in a 24-hour period does not apply if the tanker contains milk. In this case the tanker should be cleaned as soon as it is practicable after emptying.	Check CIP records for a small number of reload barrels. Check loading times on route summary and/or consignment note to ensure compliance. Ask driver how they clean the ancillary equipment. Internal cleaning may involve a full CIP, short CIP, or circulation rinse with a sterilising solution or other sterilisation methods, e.g.; for cream as specified by the customer.	



from be abno CIP time when and	owing CIP, the rinse water in the outlet valves should checked for any ormality. records must be kept of e, date, and premises re cleaning is carried out, records retained for a mum period of 6 months.	Checks must be undertaken to ensure visible surfaces are visually clean, well- drained and free from odour and milk residue.	Documentation check and questioning drivers, managers and CIP operators if relevant. Accompanied by manager/supervisor check vehicles recorded as cleaned (but not loaded) and remove blank end cap to check drainage is complete and that CIP was satisfactory; check blank ends, butterfly valves and outlet for any evidence of milk residue or milkstone. Check tanker rejection history to see whether lack of drainage has been identified as a problem previously.	
	effective tanker hygiene itoring system must be in e.	The system must include an effective and regular swabbing routine, e.g. ATP (Adenosine Triphosphate) or equivalent, and regular, documented, visual inspections. Procedures must be in place to ensure that corrective action is taken if samples exceed set levels of cleanliness. Each tanker must be inspected internally and swabbed every four to six weeks (or at intervals agreed with the First Purchaser) and evidence of this inspection must be readily available (e.g. "tax disc" displaying tanker ID, date of last inspection, date of next inspection and person/body that completed the inspection). Details of the tanker wash procedure must be readily available, either on the tanker or at the depot	 Documentation check. Check that ATP system/tanker swabbing, or equivalent, is being undertaken as per customer requirements. Check recent customer audits. Key items of which evidence must be available include: Swab results Evidence of inspection with torch Evidence of spray ball checks In any event, the driver should be familiar with the key operating parameters for the vessel in use. 	



Section	Standard	Guidance	Assessor Guidance	Notes
A10	SECURITY AND SEALING	<u> </u>		
A10.1	Procedures must be in place for when a tanker is left unattended at an unsecured site in that all access points to the milk and milk contact surfaces must be secured to prevent tampering or to detect tampering. FS	unauthorised access to the vehicle is easily practical. The drivers' handbook or documented haulier procedures must set out clearly which locations are to be regarded as unsecured sites and the action to be taken. Securing is achieved by the	 Documentation and equipment check and questioning drivers, in particular checking that sealed items cannot be accessed without breaking the seal. When determining whether or not a site is secure, the haulier must carry out a risk assessment. That assessment will be based on a review of: Manning levels on the site – 24-hour, part unattended etc. Security of perimeter fencing Entry / exit points and the opportunity for unobserved entry. Records of any incidents – have there been any incidents? A copy of that risk assessment must be available at the time of the audit. If the risk assessment determines that the site is not secure, all tanker security procedures must be in place. They must look at recent food safety audits undertaken by the customer. Check a sample of food safety security sheets. 	



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		If there is an access ladder on the tanker, there is a requirement for the top box to be secured. The method of securing needs to be visible from ground level.		
		Where access ladders are present, these can be blanked off to provide security to the top box.		
		Where numbered seals are used to secure pipes, hoses, doors etc. the numbers from the seals must be recorded to allow the driver or other relevant persons to check the seal numbers correspond to the vehicle.		
		Seals must be fit for purpose and applied effectively.		
		The DTAS "Farm Collection Tanker Security and Sealing" document provides further guidance and advice.		
A10.	 Simulated security breaches should be undertaken at a minimum of once a month. R FS 	A procedure should be in place and implemented at a minimum of once a month.	Look for evidence of simulated security breaches and random paperwork checks by the depot and rectification of any deficiencies detected. Simulated security breaches are not required at secured sites.	

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A10.3	place to ensure that drivers check all security		 Documentation check and questioning drivers understanding of: Daily vehicle security procedures. Evidence of tampering. Seals in place and recorded. Requirements of Food Safety Act that unattended vehicles must be secured. 	
A10.4	place setting out how drivers deal with any	The haulier's procedures must cover the requirement on drivers to report tampering and the obligations on personnel dealing with the report. The driver's handbook must set out these requirements and drivers must be aware of them.	Documentation check and questioning drivers. Question drivers and supervisors/managers on action to be taken in the event of a breach of security; who is notified and how the milk is quarantined.	

A11 U	A11 USE OF LAY-BYS FOR EMERGENCIES				
A11.1	Non-permitted use of lay-	Records of any emergency use of lay-bys	Ask site Management if lay-bys have been used		
	bys must be for emergencies only.	must be retained to include:	and review procedures/records.		
	R	 The date, time of use and location of the lay-by 			
		• The reason for the emergency use of the lay-by.			
		A driver taking a rest break in a lay-by does not constitute an emergency.			



A12 C	A12 CIP UNDER THE RESPONSIBILITY OF A DAIRY						
A12.1	A CIP operation on a dairy site, under the responsibility of that dairy, and covered by the Global Food Safety Initiative (GFSI) or SALSA is outside the scope of the audit.	the control of the dairy and has accreditation recognised by the GFSI, as defined in Appendix 1 of these Standards,	The assessor does not have to inspect the CIP but has to confirm that the site has valid certification recognised by the GFSI or SALSA. If CIP is SALSA accredited, then additional confirmation of QAC-free status is required.				
A12.2	It is a requirement that a haulier using a third-party CIP operation, not categorised under the dairy CIP or haulier CIP definitions, ensures that it meets the DTAS standards. The haulier must annually seek to obtain evidence that the cleaning company complies with the Dairy UK Tanker Cleaning Code of Practice: Dairy Operations.	of compliance with the Dairy UK Tanker Cleaning Code of Practice: Dairy	It is the responsibility of the assessor to ensure that any haulier using a third-party CIP operation has evidence to demonstrate that its operation meets the DTAS standards – evidence would be included within the self-audit. Evidence of compliance must be available at the time of audit. This should include an inspection of the third-party CIP facility if based on site.				





MODULE B: SUB-DEPOTS, OUTBASED RELOADS (OBR) AND USE OF LAY-BYS							
Section	Standard	Guidance	Assessor Guidance	Notes			
B1	SUB-DEPOTS, OUTBASED RELOADS AND USE OF LAY-BYS.						
B1.1	General appearance of all sites must present a professional image and have suitable facilities.	Site must be generally clean and in good repair and have an on-site spill kit.	 Generally tidy with absence of accumulated rubbish and scrap. If based on farm no access to the loading area by farm animals. Look for equipment to deal with spillages: Appropriate spill kits. No drains in the loading area. Yard surface must be in good repair and regularly cleaned with absence of: Accumulated mud. Stagnant standing water. Weeds. Buildings well maintained. Perimeter fence in good repair (if applicable). 				
B1.2	The haulier must be able to demonstrate that each outbased reload site and lay- by meets all the requirements of the Dairy UK Best Practice Guide for determining suitability of outbased reload sites and a copy of this document must be available on site. FS	Access may be hard copy or electronic	Question managers/supervisors for presence of relevant best practice guide Check vehicle load security (seals/padlocks).				

	TAS			
B1.3	Risk assessments must be in place for all sub-depots and outbased reload sites. FS	 Presence of up-to-date risk assessment Should include: Location of rivers/watercourses. Access Security Employee safety Yard surface quality Location of livestock Chemicals/fertilisers. Public safety. 	Review all relevant risk assessments and ensure there is one for each site. Check for presence of rivers/watercourses.	
B1.4	Local authority permissions must be in place for lay-bys regularly used for milk transhipments. This is demonstrated by written permissions detailing site and any conditions attached.	 The procedures must include, and ensure, the safety of employees and the public and the non- spillage of product. 	Ask site Management if lay-bys have been used and review procedures/records.	
B1.5	Risk assessments must be in place for transhipping milk in lay-by's, including the use of draw bar tankers, that have been granted written permission from local authorities.	 Presence of up-to-date risk assessment. Should include: Location of rivers/watercourses. Access Security 	Review all relevant risk assessments and ensure there is one for each site. Check for the presence of local authority written permission for each lay-by being used.	

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Employee safety
Yard surface quality
Location of livestock
Chemicals/fertilisers
Public safety
If a lay-by is in use without written permission, then this should be raised as a non-conformance issue during an audit.
If, however, there is any valid documentation to permit the use of the lay-by, it should be submitted to the
auditor for review by the DTAS Management Committee.



	MODULE C: FARM COLLECTION AND ROADSIDE COLLECTION			
Section	Standard	Guidance	Assessor Guidance	Notes
C1	HEAT TREATMENT ORDER (I	HTO) PROCEDURES		
C1.1	There must be documented procedures covering the haulage of milk requiring heat treatment as required by legislation, (e.g.; TB, Listeria and Salmonella) as directed by the milk purchaser.	procedures which conform to HACCP and	 Documentation check (if required by the customer): Instructions from customers. Cleaning procedures to ensure no cross contamination. Traceability check using route summaries. Heat Treatment Order register Undertaking an audit check: List of customers manufacturing unpasteurised milk and milk fractions. List of dedicated milk supply to those customers. Evidence of TB status of dedicated suppliers CIP records. 	



C2	CALIBRATION			
C.2.1	The haulier must use a milk measurement or metering system that is capable of meeting the requirements of Trading Standards	within current tolerances (+/- 0.5%) and	Examples of equipment are those supplied by Systemic, Gardner Denver, Meller Flow Trans and Poul Tarp all of which have approval for operation in milk collection.	
	Trading Standards.	 must include: Comparisons of collected litres vs Unload litres vs weighbridge litres. Ensuring key measuring components are inspected and serviced at least annually, or as per manufacturers' specification, and records kept. Where dairy check weighing is undertaken comparisons of collected litres and unload / weighbridge litres must be carried out on a daily basis and must be part of a depot's daily procedures. Where in use ensuring a Magflow / Turbine replacement schedule, and evidence of replacement being in line with the schedule. 	 Question Manager to ascertain agreed tolerances. Request evidence to demonstrate collection meter sealing process/systems. Collection meter ID plate/sticker to be visible in rear cabinet/back box detailing the following: Vehicle ID, collection meter ID, Certification date, expiry date and seal number. Ask the haulier what they would do if a collection meter ID plate/sticker was missing. Ask the haulier what they would do if they had a load with a significant variance between the collected and weighbridge litres. Examples could be: Checking the unload measure Checking whether the vehicle was reweighed prior to the milk being discharged 	



			 Checking whether producer volumes are similar to previous collections from the farms. 	
			 If the meter is suspected as the problem, what action has been undertaken to remedy it: 	
			 replacing meter or appropriate parts if required, suitable monitoring to ensure that the problem has been resolved. has the depot carried out a dummy collection of milk from another exfarm vehicle? 	
			Where metering systems are found to be out of specification the haulier must be able to demonstrate that prompt corrective action has been carried out to address the problem.	
C2.2	Procedures for ensuring any hand-held temperature gauges used for checking farm vats are replaced or checked at regular intervals to ensure accuracy.	 Record keeping for testing or replacement. Food grade standards are met. Replacement or recalibration should be at least annually 	 Check gauges in use against records held in office. 	

100	All vehicle systems used to measure and record the	 Ensure that temperature probes are inspected and reference 	
	temperature of milk or fractions at the point of collection must be reference	tested, using a calibrated temperature recording device, at least annually, or as per	should be validated either in-house or by a flowmeter calibration provider.
	tested on an annual basis and records kept. Maximum acceptable tolerances are +/- 0.5 degree centigrade.	manufacturers specification, and records kept	
			 Such reference testing records need to be obtained if probes have been replaced, or re-calibrated, during the year. Certificates should also be present for new vehicles and new flowmeters acquired directly from the manufacturer.

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		CTION	
C3.1	Procedures must be in place for the safe collection of milk from farms. FS	 Procedures must be in the driver's handbook or hauliers procedures and must include: Correct and safe loading of the vehicle considering safety of the goods and include Being in attendance whilst loading. Awareness of vehicle capacity. Any customer specific specifications that cover unusual circumstances and/or abnormalities. 	 Check Driver handbook or haulier procedures Check Driver incident report forms. Question drivers on their knowledge of on farm collection procedures.
C3.2	Procedures must be in place for milk inspection and sampling at loading. FS	 Procedures must be in the driver's handbook or hauliers' procedures and must include: Checking the temperature of the milk. Inspecting the milk (visual and smell). Taking samples. Procedures for ensuring that drivers are not at risk when taking samples from farm vats by leaning over and or reaching and falling into large/tall/deep vats. Sampling requests outside normal sampling protocols. 	 Check Driver handbook or haulier procedures Check Route summaries for any collection of hot milk, or evidence of authorised collections. Check hot milk records. Rejected load history. Question drivers on their knowledge of on farm collection procedures.



 Procedures where milk is rejected and left on farm. Procedures for suspect tampering or contamination. 	
 Ensuring all relevant information for the load is completed and that a receipt is issued. 	
Where bulk farm vats / silos do not permit visual inspection of the milk within the vat / silo, alternative procedures, agreed with the customer, need to be in place.	
handbook or hauliers' procedures and ecific must include: s for	 Check Driver handbook or haulier procedures
 Vehicle tare and gross weights where weighbridges are used for the measurement of the load. Investigation and recording of discrepancies prior to leaving delivery sites. Obtaining relevant traceability documentation. Obtaining proof of delivery. Checking to ensure vessels are completely drained prior to leaving the milk reception area. 	Question drivers on their knowledge of load discharge.
:ł o e	rejected and left on farm. Procedures for suspect tampering or contamination. Ensuring all relevant information for the load is completed and that a receipt is issued. Where bulk farm vats / silos do not permit visual inspection of the milk within the vat / silo, alternative procedures, agreed with the customer, need to be in place. Procedures must be in the driver's handbook or hauliers' procedures and must include: Procedures are used for the measurement of the load. Investigation and recording of discrepancies prior to leaving delivery sites. Obtaining relevant traceability documentation. Obtaining proof of delivery. Checking to ensure vessels are completely drained prior to



	 Where required provide assistance to customers we load samples, ensuring sampling are taken hygienically and fire approved sample points. Observing all delivery site transmission of the tare only part of the tare volume has to be delivered. 	ffic es. res
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Section	Standard	Guidance	Assessor Guidance	Notes
C4 9	SAMPLING AND TESTING			I
C4.1	Procedures must be in place for the operation, cleaning and maintenance of automatic sampling equipment if fitted to tankers. FS	 Procedures must be in the driver's handbook or haulier's procedures and must cover all aspects relating to the auto-sampler and must include: Conformity to the requirements of the operations manual. Cleaning procedures. Quality monitoring procedures. Training requirements for all relevant staff. 	 Check Driver handbook or haulier procedures Documentation check and question drivers and managers on procedures for changing consumables and ensuring any special CIP requirements are met. Visual examination of the sampling equipment to establish absence of milk residues in the sampling tubes. Examination of quality monitoring procedures, which may include demonstration of regular visual checks and ATP swabbing. Examination of training records. Examination of complaint records. e.g.: instances of high bactoscans on particular routes. 	

C4.2 Procedures must b the handling and st samples.	•	procedures
	 Storage of pots and dippers. Management of insulated boxes Sample storage. Temperature logging. Daily temperature recording o the refrigerator. Cleanliness of the fridge and surrounding area. Management of ice-packs 	 Physical fridge temperature at the time of audit. Fridge labelled: 'milk samples only'. Number of ice packs in sample box. Separate section in freezer for thawed and frozen ice packs or similar

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C4.3	Appropriate facilities and procedures must be in place for on-site milk testing. FS	 Facilities and Procedures must include: Any specific customer requirements. Suitable test environment that allows staff to carry out tests without interruption. Suitable storage of consumables, including reagents, to manufacturers guidance. Ensuring that the shelf life of reagents is not exceeded. Written testing procedures. Record keeping for test results. Record keeping for required servicing and calibration of equipment. Staff training. 	 Where there are on-site milk testing facilities, check: Written customer requirements. Recent customer audits. Cleanliness of testing environment Safeguards against contamination of samples. Reagents storage The existence of written testing procedures. Record keeping of test results and recent examples. Existence of training records on testing procedures. Calibration records for equipment in use.
	OADSIDE FARM COLLECTION		
C5.1	Risk assessments must be in place for all roadside farm collections.	 Presence of up-to-date risk assessment Should include: Location of rivers/watercourses. Access Security Employee safety Yard surface quality Location of livestock Chemicals/fertilisers. Public safety. Where collections are made whilst positioned on the public highway. 	Review all relevant risk assessments and ensure there is one for each site. Check for presence of rivers/watercourses. Where draw bar trailers are used the transhipment point must be treated as an outbased reload site and a risk assessment is required.

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	MODULE D: RELOAD				
Section	Standard	Guidance	Assessor Guidance	Notes	
D1	HYGIENE				
D1.1	Procedures must be in place for the reloading of milk from ex farm tankers into a secondary vessel for onward delivery. FS	 Procedures must be in the driver's handbook or hauliers' procedures and must include: Security of vessel and contents. Records of any testing carried out to meet customer requirements. Procedures and records to demonstrate the efficiency of any CIP unit on the site. Procedures and records demonstrating effective cleaning of any ancillary equipment such as transfer pumps and hoses. Specific procedures and records and records relating to the operation of a field based reload site. Rejected load history. 	 Documentation check Question drivers and other relevant staff on their knowledge of reloading procedures to check compliance with guidance. 		





D2	TESTING		
D2.1	Appropriate facilities and procedures must be in place for on-site milk testing. FS	 Facilities and procedures must include: Any specific customer requirements. Suitable test environment that allows staff to carry out tests without interruption. Suitable storage of consumables, including reagents, to manufacturers guidance. Ensuring that the shelf life of reagents is not exceeded. Written testing procedures. Record keeping for test results. Record keeping for required servicing and calibration of equipment. Staff training. 	 of samples. Reagents storage The existence of written testing procedures. Record keeping of test results and recent examples. Existence of training records on testing procedures. Calibration records for equipment



	MODULE E: MILK FRACTIONS				
Section	Standard	Guidance	Assessor Guidance	Notes	
E1 N	MILK FRACTIONS				
E1.1	The depot must comply with any procedures or specifications needed to conform to any HACCP for milk fractions communicated by the dairy.	haulier to have a HACCP for the haulage of milk fractions. This is the responsibility of the dispatching and receiving sites.	Question managers to determine whether or not the dispatch / receiving sites require them to have a HACCP. If so, check any such documented HACCP and via questioning and checking of records, ensure compliance with any specifications as directed for the haulage of milk fractions.		
E1.2	Procedures must be in place for the loading of milk fractions for onward delivery. R FS	· · · · · · · · · · · · · · · · · · ·	 Check Driver Handbook or documented haulier procedures Question drivers or relevant staff on their knowledge of these procedures Inspect records to ensure appropriate cleaning procedures are implemented. 		

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MODULE F: DEPOT ON-SITE CIP				
Section	Standard	Guidance	Assessor Guidance	Notes
F DE	POT ON-SITE CIP			
F1.1	Any CIP coming under the scope of the DTAS standards must be maintained in a safe and effective working manner and repaired if damaged or faulty. The haulier must be able to demonstrate that it complies with the Dairy UK Tanker Cleaning Code of Practice: Dairy Operations.	 CIP on a haulier site (including depots, sub-depots and outbased reload sites) that is under the responsibility of the haulier, including contracted or leased arrangements, is under the scope of the DTAS standards. The Dairy UK CIP Code of Practice must be available and personnel responsible for CIP should be familiar with appropriate guidance. The site must be able to demonstrate that the procedures employed meet the requirements of the Code of Practice as covered by the following: The CIP unit must be secured when not in use. CIP unit operating instructions must be available. 	 Determine presence of on-site and sub- depot CIP and individuals with operational responsibility. Check availability of CIP Code of Practice. There is no requirement to assess directly against the CIP Code of Practice. When Questioning Managers on the principles of the Dairy UK CIP Code of Practice determine that they can reference the appropriate areas against their own procedures. Check: Security procedures (sufficient to prevent access to main control panel & chemicals). Availability of operating instructions. Suitability of chemical storage Presence of appropriately signed eye washing and working shower facilities. Presence of data sheets for the chemicals in use at the emergency wash facilities. 	

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	 All Chemicals must be correctly stored: Availability of appropriate PPE (safety goggles, rubber gloves and occasionally full-face mask) and use when CIP in operation. Presence of documented spillage procedures. Presence of documented spillage procedures. Availability of a chemical reaction, all containers must be clearly and correctly labelled, COSHH data sheets and instructions available at points of use and storage, suitable (PPE) Personal Protective Equipment must be available. This includes emergency eye washing and shower facilities. documented procedures of actions to be taken in the event of any chemical spillage.



F1.2 CIP coming under the scope of the DTAS standards must have systems procedures in place detailing how tankers should be cleaned.	sub-depots and outbased reload sites) that is under the responsibility of the haulier, including contracted or leased arrangements, is under the	 Documentation check and questioning managers. Flow rate/pressure checks may not be possible depending on the equipment available. Question managers on procedures 	
The haulier must be able to demonstrate that it complies with the Dairy	be set and verified regularly.	for checking suitability of final rinse water supply and maintenance of rinse water storage tanks.	
of Practice: Dairy Operations.	 grade cleaning agents. Procedures to check suitability of final rinse water. If mains water is not used the final rinse water must be analysed at least every six months to ensure potability as defined in Council Directive 98/83/EC. The water must be analysed in a UKAS accredited laboratory). Detergent concentration (reference test) should be checked and recorded monthly. Flow rate should be checked and recorded every three months. CIP times should be checked and recorded for each CIP. 	 inspection, ATP or potable water testing at defined intervals and records retained. Check datasheet to ensure chemical in use is suitable for food use. 	



	 Check frequency of visits by third-party chemical supplier and comments on performance of CIP. 	
F1.3 The use of Quaternary Ammonium Compounds is banned from the supply chain. FS	All chemicals that may come into contact with either the product or the internal surfaces such as cleaning agents, disinfectants, wipes and sanitisers cannot contain QAC's.	 Review list of chemicals used on- site and during tankers wash functions under the management responsibility of the haulier. Look for evidence of use during on-site inspection. Look for evidence to confirm that products being used are QAC-free and that they are not present on- site or being used on associated sites under the management responsibility of the haulier. Documentation for clarification of the chemicals used for the cleaning of tankers by third-party companies, is required to prove that QAC's are not being used.



	MODULE G: TRACTION-ONLY HAULAGE					
	Standard Guidance Assessor Guidance Notes					
G1	REQUIREMENTS FOR DTAS	CERTIFICATION				
G1.1	Where a regular 'traction-only' solution is provided to a haulier there is no requirement for the provider to be DTAS certified.	must be trained to carry out their role in	Look for evidence of the training of staff not directly employed by the haulier (if applicable). The haulier must be able to demonstrate, through the use of training records, that any 'traction-only' service provider utilised (who is not themselves DTAS certified) has received appropriate training to undertake discharge into a delivery point / CIP of a tanker.			



G2	TESTING		
G2.1	Appropriate facilities and procedures must be in place for on-site milk testing by the driver at the dairy. FS	 Facilities and procedures must include: Any specific customer requirements. Suitable test environment that allows staff to carry out tests without interruption. Written testing procedures. Record keeping for test results. Staff training records for onsite dairy milk testing. 	



G3 DISCHARGE							
G3.1	Procedures must be in place for all aspects of load discharge including requirements specific to individual delivery sites for load measurement, sampling, and safe systems of work.	 Procedures must be in the driver's handbook or hauliers' procedures and must include: Vehicle tare and gross weights where weighbridges are used for the measurement of the load. Investigation and recording of discrepancies prior to leaving delivery sites. Obtaining relevant traceability documentation. Obtaining proof of delivery. Checking to ensure vessels are completely drained prior to leaving the milk reception area. Where required, providing assistance to customers with load samples, ensuring samples are taken hygienically and from approved sample points. Observing all delivery site traffic rules including safety rules. Following haulier procedures where only part of the tanker volume has to be delivered. 	 Check Driver handbook or haulier procedures. Question drivers on their knowledge of load discharge. 				



G4 MILK FRACTIONS							
G4.1	for dairy loading of milk	 Examples of such milk fractions may include whey, cream of differing grades, skim concentrate and skim. Documented haulier procedures must include. Procedures for security of vessel and contents Procedures demonstrating effective cleaning of any ancillary equipment such as reducers and hoses. 	 Check Driver Handbook or documented haulier procedures. Question drivers or relevant staff on their knowledge of these procedures. Inspect records to ensure appropriate training on cleaning procedures required for milk fractions. 				



Appendix 1-Definitions

Annual: Within a period of 365 days (366 if a leap year) from the date in question.

ABP: Animal by-products

ATP: Adenosine Triphosphate

CIP; clean in place

Complaint; any expression of dissatisfaction from a customer about the goods or the service

Depot; premises where a haulier carries out farm collection/ re-load/ haulage operations

DVA; (Driver and Vehicle Agency)

DVSA: Driver and Vehicle Standards Agency

Employee/personnel: Includes agency and temporary workers.

GFSI: The Global Food Safety Initiative. This is a business-driven initiative for the development of food safety management systems to ensure food facilities are processing safe food for consumers, thus providing a universal gold-standard of recognition to specific food safety audits.

The GFSI benchmarked schemes include: Primus GFS, FSSC 22000, Global Red Meat Standard, SQF, BRC Global Standard and IFS International Featured Standards

HACCP: Hazard Analysis and Critical Control Point

Haulier: A haulier is defined as being responsible for any of the following in relation to raw milk and / or milk fractions:

Farm collection / loading of a tanker / transhipment between tankers / discharge into a delivery point / CIP of a tanker / management of aspects of the operation.

Loads: the dispatch of a tanker laden with milk or milk fractions.

Managers: includes supervisory staff

Milk: raw milk

Milk Fractions: Examples may include: cream, skim, skim concentrate, whey and whey concentrate (carried as bulk liquids)

Milk year: year from 1st April to 31st March.



Non-directly employed staff; traction-only and agency drivers are not subcontractors, but drivers must be trained as per primary contractor's procedures.

Outbased reload (including lay-bys): a location where milk is transferred from one vehicle to another at a site that is not a depot or a sub-depot. Motive units are not based at these sites.

Product quality: the safety and quality of milk and milk fractions

Reload point: a location where milk is transferred from one vehicle to another.

SALSA: Safe and Local Supplier Approval

Subcontractor: Subcontracting is where part of an operation has been assigned to a third-party haulier.

Sub-depot: an operation which may have drivers and vehicles based at the site, managed by a main depot and which does not have its own independent management and or supervisory staff (infrastructure in line with a main depot).

The customer: the company for whom the goods are being transported

Third-Party CIP: CIP Operations not audited by DTAS assessors or under the direct management of the Haulier.

Traction-only: A traction-only haulier is not involved in farm collection / loading of a tanker / transhipment between tankers / discharge into a delivery point / CIP of a tanker / management of aspects of the operation.



Appendix 2- Records

Signature

Internally produced records must be fully completed, signed and dated by the person carrying out the task/activity. If records are kept on computer, the "signature" may be recorded as the name of the person.

Accessibility

Records must be accessible. They must also be legible, retrievable and durable. The haulier needs to be able to provide all records indicated in the standards to the assessor for inspection. These can be either paper records or electronic records. Where records are stored electronically, the haulier is required to demonstrate an effective method of backup in order to ensure their security. Where individual records are cross referenced to other records, it must be possible to conduct a trace to demonstrate both completion and accessibility of the record.

Retention

Records must be kept for a minimum of 4 years, plus current, unless otherwise stated in this standard or by legislative requirement. Current year is the milk year April to March. Proof of delivery records must be kept for a minimum of four years. If records are not held on site, then it must be possible to establish where they are held and to undertake a trace if practical.